



City Council Committee Report

Date: 1 December 2010

To: Mayor & Council

Fr: Warren F. Brinkman, Emergency Service Manager

Re: Renewal of 911 Central Emergency Reporting Bureau (CERB) Services Agreement between the Ontario Provincial Police and the Corporation of the City of Kenora

Recommendation: THAT Council renew the 9-1-1 CERB Service contract with the Ontario Provincial Police for the City of Kenora's residential population of 13,807 at a cost of \$7,745.73; and further that this costing remain constant for the 2-year term of this CERB agreement.

Background: "911" is the three digit telephone number that has been designated as the "Universal Emergency Number," for public use throughout Canada and the United States to request emergency assistance. It is intended as a nationwide telephone number giving the public direct access to a Public Safety Answering Point (PSAP) which will be responsible for taking the appropriate action. The citizens residing within the City of Kenora, the neighbouring unincorporated and First Nation Communities and motoring public have ready access to a wide range of emergency services as accessed by the basic 911 City of Kenora's Central Emergency Reporting Bureau located at the Kenora Police Service.

With Council's 1st of February 2008 decision to disband the Kenora Police Service the need to pursue an alternate 9-1-1 CERB Service for the ratepayers of the City of Kenora and the areas presently being served by the Municipal CERB Service became apparent.

Tasked at the 12 March 2008 Emergency Service Committee meeting, the Emergency Service Manager investigated the 9-1-1 CERB Service options.

Accordingly this writer provided Council with a historical literature review and recommendations in a submission to the Emergency Service Committee on 23 July 2008. Please see attached report.

Council by way of Resolution #10 on August 10th 2008 contracted the "9-1-1 CERB Service serving the existing 9-1-1 area which includes the City of Kenora, the unincorporated territories of Kirkup, and the First Nation Communities of Ochiichagwe'Babigo'ining Ojibway Nation and Wauzhushk Onigum First Nation with the Ontario Provincial Police" based on an annual cost of \$0.561 per capita. The cost for providing the 9-1-1 CERB Service to the City of Kenora is \$7,745.73. This amount is based on the residential population for the City of Kenora which is 13,807. This amount is calculated at a per capita cost of \$0.561. This costing shall remain constant for the 2-year term of this CERB Agreement. This contract price has not changed for the renewal period of 16 February 2011 through to 16 February 2013.

Budget: Pending approval of the 2011 Operating Budget

Communication Plan/Notice By-law Requirements: Media, Municipal Memo, and City Portal